

RULES FOR THE DANISH COMPLAINTS BOARD FOR DOMAIN NAMES

These rules have been laid down by the Complaints Board for Domain Names pursuant to Section 29 (1) in the Danish Act no. 164 of 26 February 2014 about Internet Domains (the Domain Names Act)

Article 1. Fees

(1) The complainant must pay a fee for handling of a complaint by the Complaints Board for Domain Names. For complainants and registrants who use or intend to use the disputed domain name for non-commercial purposes, the complaint fee is DKK 160. Otherwise, the complaint fee is DKK 500. If the complaint concerns several domain names, a fee is payable for each of these domain names.

(2) The complainant can find information about the place of payment for the complaint fee on the Complaints Board's website www.domaeneklager.dk or by contacting the Complaints Board's secretariat.

(3) If the Complaints Board finds for the complainant, either wholly or in part, or if the case is settled on such conditions, the fee shall be repaid to the complainant.

(4) The Complaints Board's case administration does not otherwise involve costs for the parties concerned.

Article 2. Time limit for submission of complaints against the administrator's decisions

Complaints about a decision made by the administrator must be submitted within 4 weeks after the the person in question has been notified about the decision. The Complaints Board may disregard delay of the time limit for submission of complaints if justified by special conditions.

Article 3. Rules of procedure

The Complaints Board determines its own rules of procedure.

Article 4. The Complaints Board's secretariat

(1) The Complaints Board's secretariat comprises one or several lawyers and a number of administrative employees who are employed or discharged by the administrator by agreement with the chairman of the Complaints Board. In its work for the Board, the Complaints Board's secretariat is subject alone to the Complaints Board's powers of direction. The chairman of the Complaints Board organises the secretariat's work.

(2) The Complaints Board's secretariat attends to the preparation of cases, takes part in meetings and any conciliation procedures and represents the Complaints Board in external affairs.

Article 5. Publication of the Complaints Board's decisions in electronic form

(1) The Complaints Board's decisions which conclude one or more cases before the Board are published on the Complaints Board's website (www.domaeneklager.dk). The Complaints Board's other decisions can be published similarly.

(2) If a decision contains information about an individual's private matters or companies' business secrets, the chairman of the Complaints Board can decide that such information is to be anonymised in the version

of the decision published on the Complaints Board's website. The chairman of the Complaints Board can decide that also other information must be anonymised, if according to the special nature of the information, this is deemed necessary out of consideration for private or public interests.

Article 6. Other conditions

Every year before 1 March, a report about the activities of the Board in the previous year is prepared. The report is sent to the administrator and is published on the Complaints Board's website www.domaeneklager.dk.

Copenhagen, 1 June 2014

On behalf of the Complaints Board for Domain Names
